



Coronavirus (COVID-19) Update:

With health and safety top of mind right now within the defence and security community, we are constantly monitoring the dynamic situation around Coronavirus (COVID-19) and any potential impact on Best Defence 2020.

To remind all registrants and potential registrants, our current and normal refund policy is:

**Refund Policy:**

- Refund Policy 50% of conference fee refunded if request is made in writing prior to September 7<sup>th</sup>, 2020 (Labour Day Monday)
- No refunds after September 7, 2020; and
- \$100 fee for name transfers

Should the COVID-19 pandemic prevent Best Defence 2020 from occurring, the following Refund Policy shall be applied:

- Your Registration will be applied toward Best Defence 2021 which will take place November 3-4, 2021; or
- If you prefer to cancel, we will refund 50% of the conference fees; and
- Sponsorships will be refunded 100%

**We acknowledge that our policy guidelines could very well change as we approach the dates for Best Defence 2020.**

***Links to information & Resources:***

**Government of Canada**

- [Canada's COVID-19 Economic Response Plan](#)
- [Coronavirus disease \(COVID-19\) – Employment and Social Development Canada](#)

**Government of Ontario**

- [Ontario Ministry of Health - stats and self assessment tool](#)

**Business Development Bank of Canada**

- [Support for Entrepreneurs impacted by coronavirus](#)
- [Business continuity plan and templates for entrepreneurs](#)

#### Export Development Canada

- [www.edc.ca/en/campaign/coronavirus-covid-19.html](http://www.edc.ca/en/campaign/coronavirus-covid-19.html)
- [www.edc.ca/en/events/webinar/managing-impact-on-global-supply-chains.html](http://www.edc.ca/en/events/webinar/managing-impact-on-global-supply-chains.html)

#### KPMG Canada

[Leading successfully in turbulent times](#), outlines key focus areas that organizations should pay attention to when developing an effective business continuity strategy. For more information, please contact: [Grant J. McDonald](#), Partner, Global Lead Aerospace & Defence, KPMG Canada

Heather Pilot  
President



Email: [hpilot@pilothill.ca](mailto:hpilot@pilothill.ca)